EAST VALLEY METROPOLITAN DISTRICT MANAGEMENT and BOARD OF DIRECTOR INFORMATION

Management

Darcy Beard, District Manager 303-594-5488 evmdmanager@gmail.com

Billing, Web Page and Accounting Service

Mail bills to or call for questions about your bill:

East Valley Metro District PO Box 5201 (new address as of 8/24/21) Greenwood Village, CO 80155 303-284-7553 eastvalleymetro@comcast.net

Operations

Professional Water Services Inc. Bob Clodfelter 303-880-4986 Beth Clodfelter 303-472 3090

Board of Directors (term date)

Lawrence Hammond, President 303-947-6110 (5/23) Bill Waller, Vice President 303-690-0054 (5/23) Danelle Morgan, Treasurer 303-617-3858 (5/22) Trey Robbins, Secretary 303-356-5451 (5/22) LuAnne Yoder, Assistant Secretary 970-946-2128 (5/23)

Board Meetings

Board meeting are normally scheduled at 6:30 p.m. on the fourth Wednesday of the month at TACAir 7425 S. Peoria Street, Centennial, CO 80111 near Centennial Airport. Meetings are open to the public. The on-line agenda is usually available by the Friday before the meeting.

MISSION STATEMENT - Adopted 2004

The mission of the East Valley Metropolitan District is to provide quality and reliable water, sanitation and trash collection services to its customers on a long-term basis in the most cost effective manner.

GOALS/Objectives to support our mission.

- 1. WATER RESOURCES: Continue to secure long-term reliable water supply resources.
 - a. Continue to manage and maintain ground water right decrees.
 - b. Work with other jurisdictions and establish logistical and operating agreements to allow for future water supply opportunities.
 - c. Work with area consortium efforts to establish surface water supplies that will benefit the district.
- 2. INFRASTRUCTURE: Plan and provide funding for short and long term capital replacement and expansion needs.
 - a. Develop and maintain a long-term capital replacement inventory and funding analysis.
 - b. Provide for sufficient water production and storage capacity to adequately supply water now and in future water supply scenarios.
- 3. MAINTENANCE: Provide high quality current maintenance.
- 4. TECHNOLOGY: Continually research and implement new technology where cost effective.
- 5. SERVICE: Provide high quality customer service and communication.
 - a. Respond to customer inquiries quickly and professionally
 - b. Provide for accurate and timely billing services.
 - c. Maintain and follow fair and equitable operating policies and procedures related to customer services.
 - d. Provide professional and informational newsletter with billings.
 - e. Provide special mailings or door-to-door fliers for emergency or other important out-of billing cycle notices.
 - f. Maintain and publicize a quality web site.
 - g. Provide summary water quality reports, financial and operational information to customers through the newsletter, web site and special notice.